

M&T Bank Corporation

Earnings Results 4th Quarter 2023

JANUARY 18, 2024



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Forward-looking statements are typically identified by words such as "believe," "expect," "anticipate," "intend," "target," "estimate," "continue," or "potential," by future conditional verbs such as "will," "would," "should," "could," or "may," or by variations of such words or by similar expressions. These statements are not guarantees of future performance and involve certain risks, uncertainties and assumptions which are difficult to predict and may cause actual outcomes to differ materially from what is expressed or forecast.

While there can be no assurance that any list of risks and uncertainties is complete, important factors that could cause actual outcomes and results to differ materially from those contemplated by forward-looking statements include the following, without limitation: economic conditions and growth rates, including inflation and market volatility; events and developments in the financial services industry, including industry conditions; changes in interest rates, spreads on earning assets and interest-bearing liabilities, and interest rate sensitivity; prepayment speeds, loan originations, loan concentrations by type and industry, credit losses and market values on loans, collateral securing loans, and other assets; sources of liquidity; levels of client deposits; ability to contain costs and expenses; changes in the Company's credit ratings; the impact of the People's United Financial, Inc. ("People's United") acquisition; domestic or international political developments and other geopolitical events, including international conflicts and hostilities; changes and trends in the securities markets; common shares outstanding and common stock price volatility; fair value of and number of stock-based compensation awards to be issued in future periods; the impact of changes in market values on trust-related revenues; federal, state or local legislation and/or regulations affecting the financial services industry, or M&T and its subsidiaries individually or collectively, including tax policy; regulatory supervision and oversight, including monetary policy and capital requirements; governmental and public policy changes; political conditions, either nationally or in the states in which M&T and its subsidiaries do business; the outcome of pending and future litigation and governmental proceedings, including tax-related examinations and other matters; changes in accounting policies or procedures as may be required by the Financial Accounting Standards Board, regulatory agencies or legislation; increasing price, product and service competition by competitors, including new entrants; technological developments and changes; the ability to continue to introduce competitive new products and services on a timely, cost-effective basis; the mix of products and services; protection and validity of intellectual property rights; reliance on large customers; technological, implementation and

cost/financial risks in large, multi-year contracts; continued availability of financing; financial resources in the amounts, at the times and on the terms required to support M&T and its subsidiaries' future businesses; and material differences in the actual financial results of merger, acquisition, divestment and investment activities compared with M&T's initial expectations, including the full realization of anticipated cost savings and revenue enhancements.

These are representative of the factors that could affect the outcome of the forward-looking statements. In addition, as noted, such statements could be affected by general industry and market conditions and growth rates, general economic and political conditions, either nationally or in the states in which M&T and its subsidiaries do business, and other factors.

M&T provides further detail regarding these risks and uncertainties in its Form 10-K for the year ended December 31, 2022, including in the Risk Factors section of such report, as well as in other SEC filings. Forward-looking statements speak only as of the date made, and M&T assumes no duty and does not undertake to update forward-looking statements.

Annualized, pro forma, projected, and estimated numbers are used for illustrative purposes only, are not forecasts and may not reflect actual results.

This presentation also contains financial information and performance measures determined by methods other than in accordance with accounting principles generally accepted in the United States ("GAAP"). Management believes investors may find these non-GAAP financial measures useful. These disclosures should not be viewed as a substitute for financial measures determined in accordance with GAAP, nor are they necessarily comparable to non-GAAP performance measures that may be presented by other companies. Please see the Appendix for reconciliation of GAAP with corresponding non-GAAP measures, as indicated in the presentation.

Purpose

To make a difference
in people's lives.



Mission

We are a bank for communities –
committed to improving the lives
of our customers and all the
communities we touch.

Operating Principles

1
Local Scale

2
Credit Discipline

3
Operating &
Capital Efficiency

Making a positive impact on our communities, customers, and colleagues

Sustainability Accomplishments and Highlights

Fostering Prosperity in Our Communities



- **Ranked #6 SBA Lender in the country (FY2023)**, the 15th consecutive year among the nation's top 10 SBA Lenders
- **\$2.26 billion** in financing to projects that contain affordable housing; **2,657 home purchase loans** to low-and moderate-income residents
- **~159,000 hours dedicated** by M&T staff to volunteering in our communities
- **~\$47 million in The M&T Charitable Foundation grants** committed to supporting our communities
- **Highest possible CRA rating** from Federal Reserve since 1982

Investing in Our Employees



- **Consistent investment** in talent development programs spanning 4 decades
- **9.5 years** average employee tenure
- **>760,000** hours of training for M&T colleagues
- **82 Employee Resource Group** chapters with over 7,000 employee participants
- **83%** employee engagement

Strong Governance and Consistent Leadership



- **94%** of Board members are independent
- More than 40% of our Board of Directors team is diverse (**24%** of directors were women, **18%** of directors were people of color)
- **59%** of directors had tenure of five years or less
- **18-year average tenure** for executive management

Preserving our Environment



- **\$231.6 million** invested in the renewable energy sector
- **13% reduced** electricity consumption since 2019⁽¹⁾
- **46% reduced** Scope 1 emissions since 2019⁽¹⁾
- **14% reduced** Scope 2 emissions since 2019⁽¹⁾

Note: All data except for SBA data are as of December 31, 2022. (1) Numbers above reflect legacy M&T and do not include People's United Bank ("PUB").

Financial Results

Full Year 2023 Earnings Highlights

| GAAP | | | GAAP - Adjusted (Non-GAAP) ⁽¹⁾ | | |
|------------------------------------|---------|---------|---|---------|---------|
| (\$ in millions, except per share) | 2023 | 2022 | (\$ in millions, except per share) | 2023 | 2022 |
| Revenues | \$9,643 | \$8,179 | Revenues | \$9,418 | \$8,042 |
| Noninterest Expense | \$5,379 | \$5,050 | Noninterest Expense | \$5,182 | \$4,577 |
| Provision for Credit Losses | \$645 | \$517 | Provision for Credit Losses | \$645 | \$517 |
| Net Income | \$2,741 | \$1,992 | Net Income | \$2,730 | \$2,426 |
| Diluted EPS | \$15.79 | \$11.53 | Diluted EPS | \$15.72 | \$14.17 |
| Return on Assets | 1.33% | 1.05% | Return on Assets | 1.33% | 1.28% |
| Return on Common Equity | 11.06% | 8.67% | Return on Common Equity | 11.01% | 10.65% |
| Net Interest Margin | 3.83% | 3.39% | PPNR | \$4,232 | \$3,471 |
| Net Charge-offs % Avg Loans | 0.33% | 0.13% | | | |

- Revenues grew **+18% YoY** to **\$9.6 billion**
- PPNR, grew **+22% YoY** to **\$4.2 billion**
- Diluted EPS, grew **+37% YoY**

Note: (1) See Appendix 1 for reconciliation of GAAP with these non-GAAP measures.

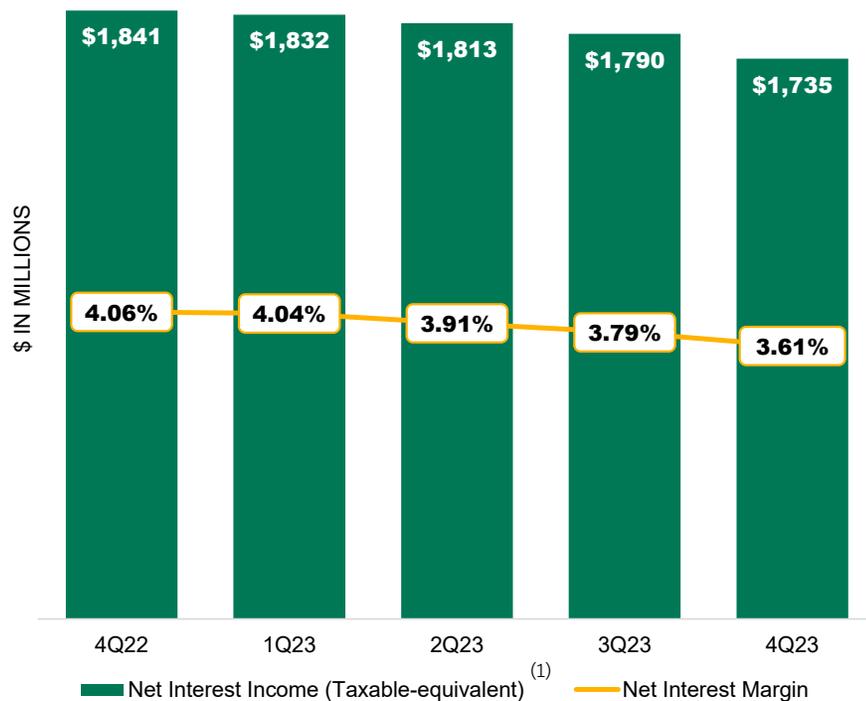
Fourth Quarter 2023 Earnings Highlights

| GAAP | | | | GAAP - Adjusted (Non-GAAP)⁽¹⁾ | | | |
|---|-------------|-------------|-------------|---|-------------|-------------|-------------|
| (\$ in millions, except per share) | 4Q23 | 3Q23 | 4Q22 | (\$ in millions, except per share) | 4Q23 | 3Q23 | 4Q22 |
| Revenues | \$2,300 | \$2,335 | \$2,509 | Revenues | \$2,300 | \$2,335 | \$2,373 |
| Noninterest Expense | \$1,450 | \$1,278 | \$1,408 | Noninterest Expense | \$1,253 | \$1,278 | \$1,228 |
| Provision for Credit Losses | \$225 | \$150 | \$90 | Provision for Credit Losses | \$225 | \$150 | \$90 |
| Net Income | \$482 | \$690 | \$765 | Net Income | \$628 | \$690 | \$801 |
| Diluted EPS | \$2.74 | \$3.98 | \$4.29 | Diluted EPS | \$3.62 | \$3.98 | \$4.50 |
| Return on Assets | 0.92% | 1.33% | 1.53% | Return on Assets | 1.19% | 1.33% | 1.60% |
| Return on Common Equity | 7.41% | 10.99% | 12.59% | Return on Common Equity | 9.77% | 10.99% | 13.20% |
| Net Interest Margin | 3.61% | 3.79% | 4.06% | PPNR | \$1,043 | \$1,057 | \$1,148 |
| Net Charge-offs % Avg Loans | 0.44% | 0.29% | 0.12% | | | | |

- Revenues declined **-8% YoY** to **\$2.3 billion**
- PPNR, declined **-9% YoY** to **\$1.0 billion**
- Diluted EPS, declined **-36% YoY**

Note: (1) See Appendix 1 for reconciliation of GAAP with these non-GAAP measures.

Net Interest Income & Net Interest Margin



QoQ Drivers

- Taxable-equivalent net interest income⁽¹⁾ decreased **-\$55 million QoQ**
 - Driven largely by higher interest rates on customer deposit funding
 - An unfavorable funding mix change
 - Partially offset by higher interest rates on earning assets
- Net interest margin declined **-18 bps QoQ to 3.61%**
 - Unfavorable deposit mix shift (-7 bps)
 - Cost of additional liquidity (-6 bps)
 - Net impact from the higher rates on customer deposit funding, net of the benefit from higher rates on earning assets (-5 bps)

Note: (1) Taxable-equivalent net interest income is a non-GAAP measure that adjusts income earned on a tax-exempt asset to present it on an equivalent basis to interest income earned on a fully taxable asset.

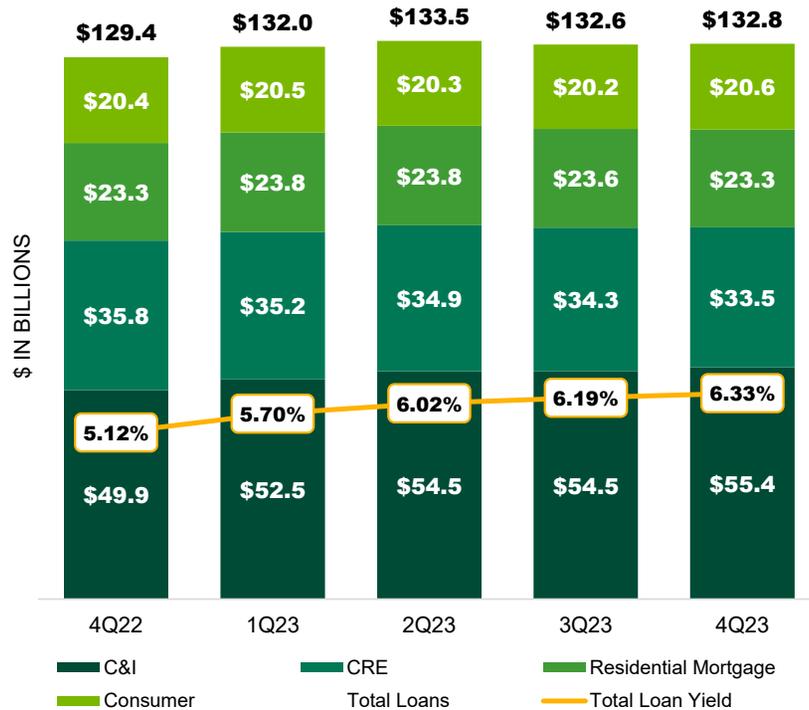
Balance Sheet – Overview

| Average Balances, \$ in billions, except per share | 4Q23 | 3Q23 | 4Q22 | Change 4Q23 vs | |
|--|-----------------------|----------|----------|----------------|--------|
| | | | | 3Q23 | 4Q22 |
| Interest-bearing Deposits at Banks | \$30.2 | \$26.7 | \$25.1 | 13% | 20% |
| Investment Securities | \$27.5 | \$28.0 | \$25.3 | -2% | 9% |
| Commercial and Industrial “C&I” | \$55.4 | \$54.5 | \$49.9 | 2% | 11% |
| Commercial Real Estate “CRE” | \$33.5 | \$34.3 | \$35.8 | -2% | -6% |
| Residential Mortgage | \$23.3 | \$23.6 | \$23.3 | -1% | - |
| Consumer | \$20.6 | \$20.2 | \$20.4 | 2% | 1% |
| Total Loans | \$132.8 | \$132.6 | \$129.4 | - | 3% |
| Earning Assets | \$190.5 | \$187.4 | \$179.9 | 2% | 6% |
| Deposits | \$164.7 | \$162.7 | \$163.5 | 1% | 1% |
| Borrowings | \$13.1 | \$12.6 | \$5.4 | 4% | 142% |
| Common Shareholders’ Equity | \$24.5 | \$24.0 | \$23.3 | 2% | 5% |
| As of Quarter End | | | | | |
| Book Value per Common Share | \$150.15 | \$145.72 | \$137.68 | 3% | 9% |
| Tangible Book Value per Common Share ⁽¹⁾ | \$98.54 | \$93.99 | \$86.59 | 5% | 14% |
| Tangible Common Equity / Tangible Assets ⁽¹⁾ | 8.20% | 7.78% | 7.63% | 42 bps | 57 bps |
| Common Equity Tier 1 (CET1) Capital Ratio ⁽²⁾ | 10.98% ⁽²⁾ | 10.95% | 10.44% | 3 bps | 54 bps |

- Capital levels strong with CET1 ratio of **10.98%**⁽²⁾

Note: The table above reflects the reclassification of the substantial majority of its loans secured by commercial real estate that were considered owner-occupied to commercial and industrial loans as described on slide 21. (1) See Appendix 2 for reconciliation of GAAP with these non-GAAP measures. (2) December 31, 2023 CET1 ratio is estimated.

Balance Sheet – Average Loans



QoQ Drivers

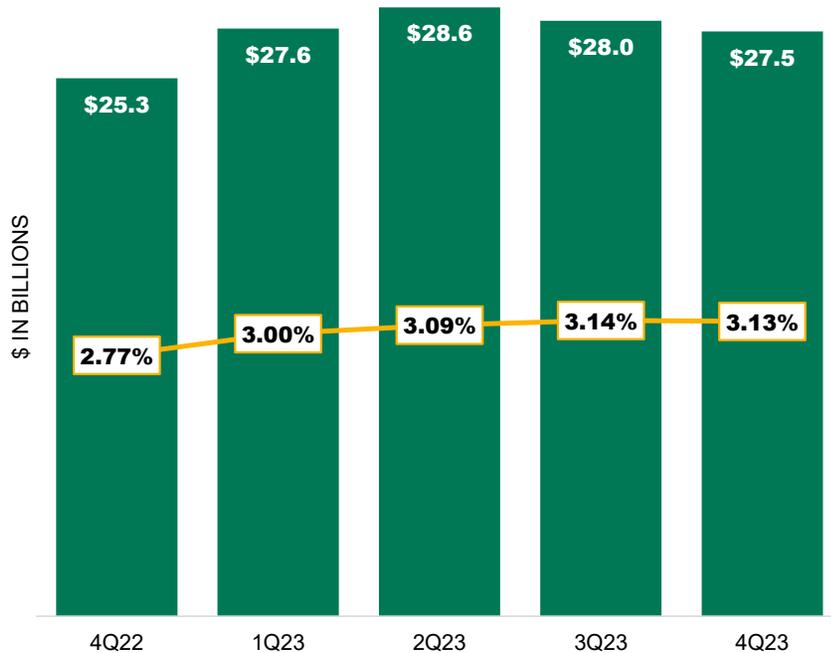
Average loans +\$0.2 billion or less than +1% QoQ:

- C&I loans increased **+2%** (+\$854 million) QoQ, driven by growth in our dealer, fund banking and corporate and institutional businesses
- CRE loans declined **-2%** (-\$834 million) QoQ, driven largely by our continued strategy to better serve CRE customers in most capital-efficient manner possible
- Residential mortgage loans decreased **-1%** (-\$234 million) QoQ, driven by pay downs in the held-for-investment portfolio
- Consumer loans increased **+2%** (+\$368 million) QoQ, driven by growth in recreational finance, producing higher margins on consumer products

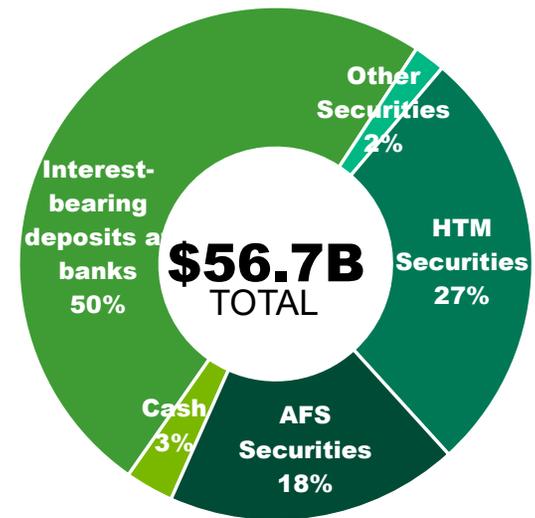
Note: The chart above reflects the reclassification of the substantial majority of its loans secured by commercial real estate that were considered owner-occupied to commercial and industrial loans as described on slide 21.

Balance Sheet – Securities and Cash

Average Investment Securities and Yield

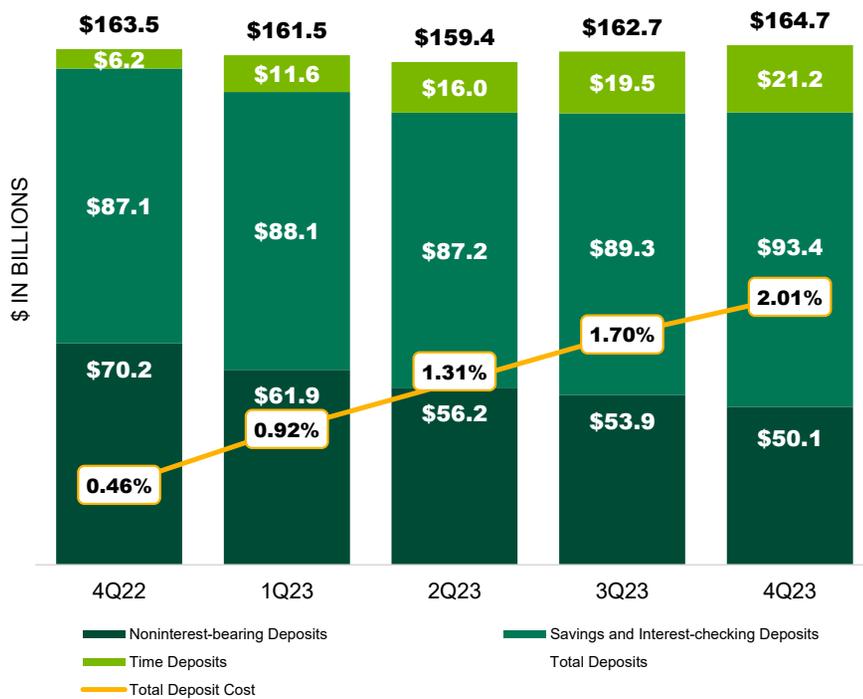


Securities and Cash – at 12/31/23



| | Duration | Pre-tax Unrealized Loss |
|-----------------------|------------|-------------------------|
| AFS | ~1.3 years | \$251 million |
| HTM | ~5.4 years | \$1,022 million |
| Total Debt Securities | ~3.7 years | \$1,273 million |

Balance Sheet – Average Deposits

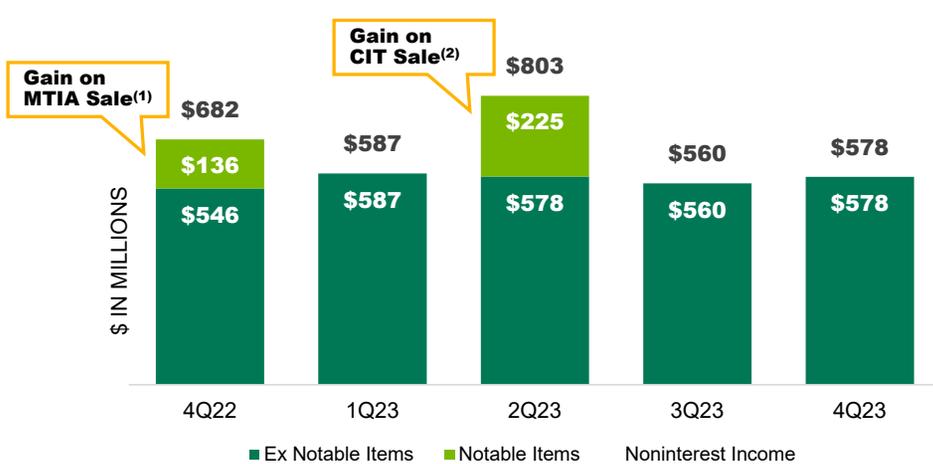


QoQ Drivers

Average deposits +\$2.0 billion or +1% QoQ:

- Continued deposit mix shift to higher cost deposits given increased competition and customer behavior
- Approximately 75% of the increase in average deposits is due to customer deposit balances
- Average demand deposits declined **-\$3.8 billion** in favor of commercial sweeps and customer money market savings and time deposits

Income Statement – Noninterest Income



| \$ in millions | 4Q23 | 3Q23 | 4Q22 | Change 4Q23 vs | |
|---------------------------------|--------------|--------------|--------------|----------------|-------------|
| | | | | 3Q23 | 4Q22 |
| Mortgage Banking Revenues | \$112 | \$105 | \$82 | 8% | 38% |
| Service Charges on Deposits | \$121 | \$121 | \$106 | - | 14% |
| Trust Income | \$159 | \$155 | \$195 | 2% | -19% |
| Brokerage Services | \$26 | \$27 | \$22 | -3% | 17% |
| Non-hedge Derivatives / Trading | \$11 | \$9 | \$14 | 23% | -18% |
| Securities G/L | \$4 | - | (\$4) | - | - |
| Other Revenues from Operations | \$145 | \$143 | \$267 | 2% | -45% |
| Noninterest Income | \$578 | \$560 | \$682 | 3% | -15% |

QoQ Drivers

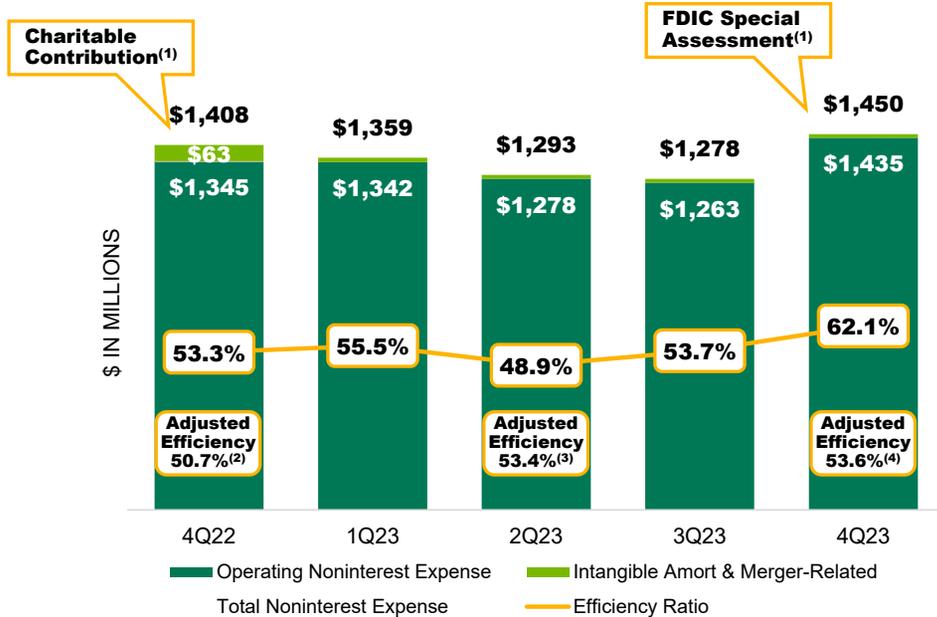
Noninterest income increased +\$19 million or +3% QoQ:

- Mortgage banking revenues increased **+\$8 million QoQ:**
 - Reflects higher margins on sales of commercial real estate loans

- Gain (loss) on bank investment securities increased **+\$4 million QoQ.**
- Trust income increased **+\$3 million or +2% QoQ:**
 - Reflects improved sales activity
- Other revenues from operations increased **+\$3 million or +2% QoQ:**
 - Reflects higher letter of credit and other credit-related fees

Note: (1) 4Q22 noninterest income included a \$136 million gain on sale of M&T Insurance Agency. (2) 2Q23 noninterest income included a \$225 million gain on sale from the sale of Collective Investment Trust business.

Income Statement – Noninterest Expenses



| \$ in millions | 4Q23 | 3Q23 | 4Q22 | Change 4Q23 vs | |
|------------------------------------|----------------|----------------|----------------|----------------|-----------|
| | | | | 3Q23 | 4Q22 |
| Salaries & Benefits ⁽⁵⁾ | \$724 | \$727 | \$693 | - | 4% |
| Equip & Occupancy | \$134 | \$131 | \$135 | 2% | - |
| Outside Data Proc & SW | \$114 | \$111 | \$106 | 3% | 8% |
| Professional and other services | \$99 | \$89 | \$129 | 12% | -23% |
| FDIC Assessments | \$228 | \$29 | \$24 | 676% | 849% |
| Advert. & Marketing | \$26 | \$23 | \$27 | 11% | -7% |
| Other Expense | \$110 | \$153 | \$231 | -28% | -52% |
| Operating Expense ⁽¹⁾ | \$1,435 | \$1,263 | \$1,345 | 14% | 7% |
| Merger-Related | - | - | \$45 | - | -100% |
| Intangible Amortization | \$15 | \$15 | \$18 | - | -15% |
| Total Noninterest Expense | \$1,450 | \$1,278 | \$1,408 | 14% | 3% |

QoQ Drivers

Operating expenses (excluding merger-related and amortization of core deposits and other intangible assets) increased **+\$173 million** or **+14% QoQ**; or decreased **-\$24 million** or **-2%** excluding the FDIC special assessment of **\$197 million** in 4Q23.

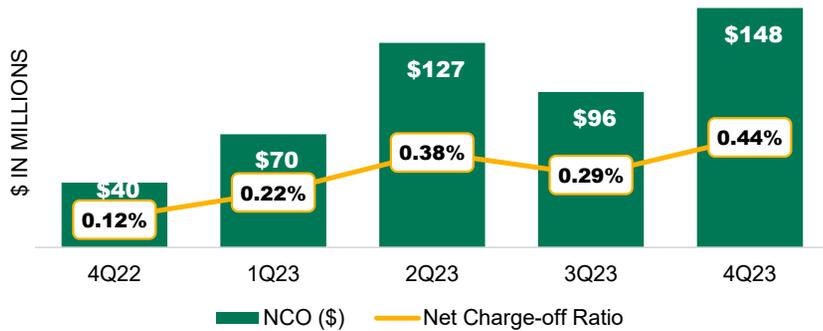
- Other expense decreased **-\$43 million** or **-28% QoQ**, reflecting:
 - Losses associated with certain retail banking activities recognized in 3Q23
 - Lower merchant discount and credit card fees
- Professional and other services increased **+\$10 million** or **+12% QoQ**:
 - Reflects lower legal-related expenses in 3Q23

Note: The table above reflects the other expense recategorization described in more detail on Slide 21. (1) See Appendix 1 and 2 for reconciliation of GAAP with these non-GAAP measures. Noninterest operating expense excludes merger-related expenses and amortization of core deposit and other intangible assets. (2) 4Q22 adjusted efficiency ratio excludes \$135 million in charitable contributions from numerator and \$136 million gain on sale of M&T Insurance Agency from denominator. (3) 2Q23 adjusted efficiency ratio excludes \$225 million gain on sale of CIT from the denominator. (4) 4Q23 adjusted efficiency ratio excludes \$197 million FDIC special assessment from the numerator. (5) Non-merger-related severance charges for 4Q23, 3Q23 and 4Q22 were \$12 million, \$6 million and \$1 million, respectively.

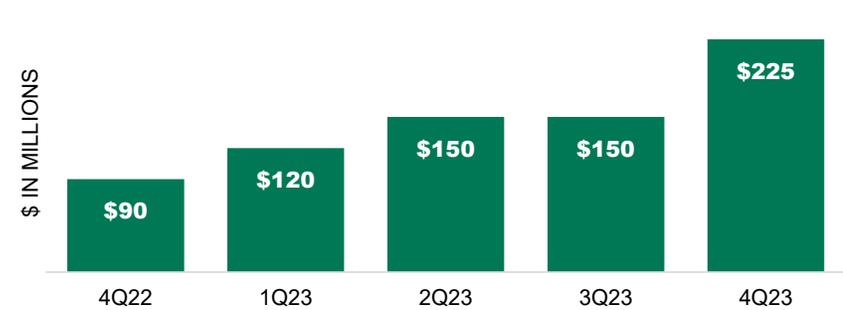
Credit

Net charge-off ratio YTD of 0.33% equal to long-term average

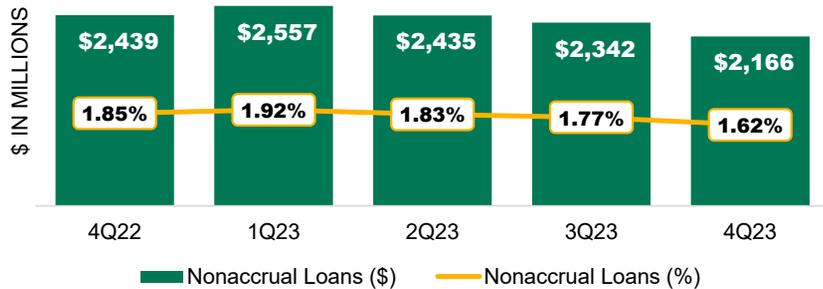
Net Charge-offs



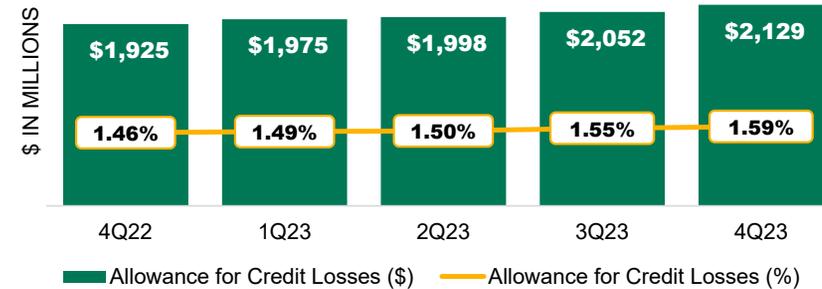
Provision for Credit Losses



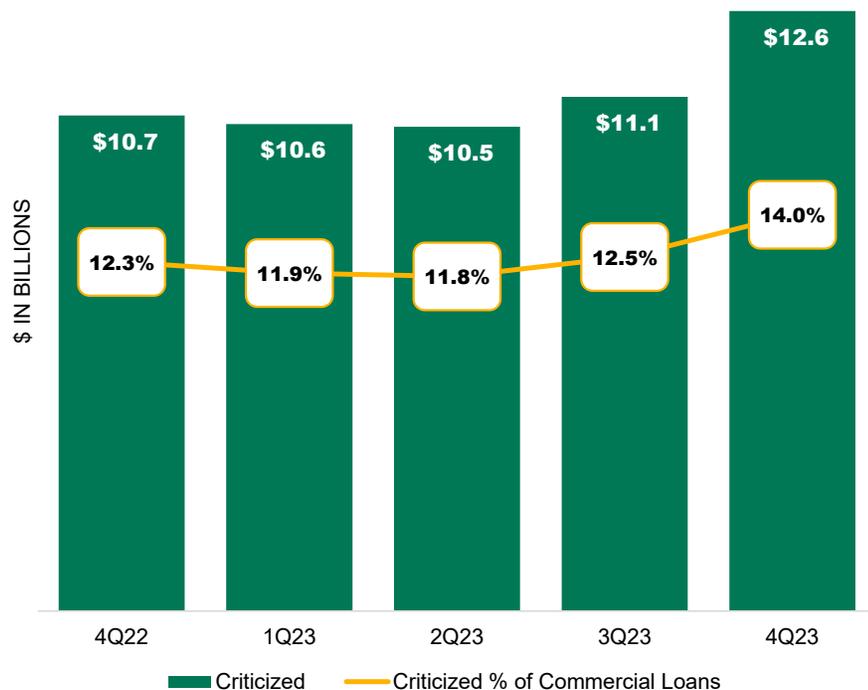
Nonaccrual Loans



Allowance for Credit Losses



Criticized C&I and CRE Loans



\$1.5B QoQ Criticized Increase:

- Non-owner-occupied C&I Loans **+\$663 million**
- CRE **+\$816 million**
 - Permanent CRE **+\$441 million**
 - Construction **+\$375 million**
- 96% of criticized accrual loans are current
- 53% of criticized nonaccrual loans are current

Loan Review Activity:

- Completed thorough CRE reviews covering more than 60% of all CRE loans, including maturities in the next 12 months, construction loans, watch loans and all criticized loans
- Also reviewed C&I portfolio, with a focus on watch and all criticized loans

Reserve Impact:

- Criticized loans generally carry higher loss reserves
- Reflecting strong collateral values, the reserve ratio for nonaccrual loans was ~13%

Criticized CRE Loans

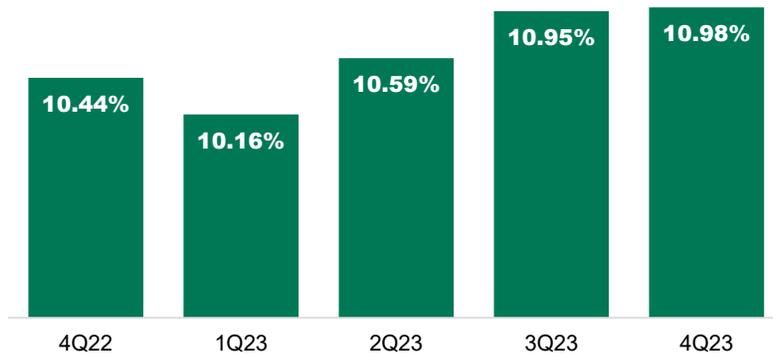
| | December 31, 2023 | | | | September 30, 2023 | | | |
|---|-------------------|--------------------|-----------------------|------------------|--------------------|--------------------|-----------------------|------------------|
| | Outstanding | Criticized Accrual | Criticized Nonaccrual | Total Criticized | Outstanding | Criticized Accrual | Criticized Nonaccrual | Total Criticized |
| (In millions) | | | | | | | | |
| Permanent finance by property type | | | | | | | | |
| Apartments/Multifamily | \$ 6,165 | \$ 1,184 | \$ 115 | \$ 1,299 | \$ 6,198 | \$ 1,006 | \$ 102 | \$ 1,108 |
| Retail/Service | 5,912 | 1,075 | 227 | 1,302 | 5,989 | 925 | 246 | 1,171 |
| Office | 4,727 | 879 | 185 | 1,064 | 4,898 | 859 | 270 | 1,129 |
| Health services | 3,615 | 1,364 | 117 | 1,481 | 3,683 | 1,038 | 175 | 1,213 |
| Hotel | 2,510 | 496 | 210 | 706 | 2,677 | 614 | 240 | 854 |
| Industrial/Warehouse | 2,034 | 224 | 13 | 237 | 2,114 | 177 | 19 | 196 |
| Other | 314 | 28 | 2 | 30 | 301 | 2 | 5 | 7 |
| Total permanent | 25,277 | 5,250 | 869 | 6,119 | 25,860 | 4,621 | 1,057 | 5,678 |
| Construction/development | 7,726 | 2,527 | 174 | 2,701 | 7,881 | 2,187 | 139 | 2,326 |
| Total commercial real estate | <u>\$ 33,003</u> | <u>\$ 7,777</u> | <u>\$ 1,043</u> | <u>\$ 8,820</u> | <u>\$ 33,741</u> | <u>\$ 6,808</u> | <u>\$ 1,196</u> | <u>\$ 8,004</u> |
| Percent criticized - total commercial real estate | | | | 26.7% | | | | 23.7% |

Criticized C&I Loans

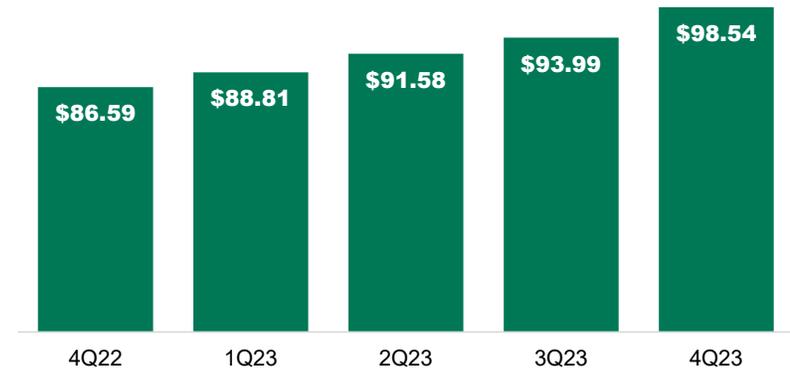
| | December 31, 2023 | | | | September 30, 2023 | | | |
|---|-------------------|--------------------|-----------------------|------------------|--------------------|--------------------|-----------------------|------------------|
| | Outstanding | Criticized Accrual | Criticized Nonaccrual | Total Criticized | Outstanding | Criticized Accrual | Criticized Nonaccrual | Total Criticized |
| | (In millions) | | | | | | | |
| Commercial and industrial excluding owner-occupied real estate by industry | | | | | | | | |
| Financial and insurance | \$ 10,679 | \$ 346 | \$ 3 | \$ 349 | \$ 9,675 | \$ 11 | \$ 1 | \$ 12 |
| Services | 6,715 | 295 | 100 | 395 | 6,587 | 293 | 30 | 323 |
| Manufacturing | 5,981 | 549 | 65 | 614 | 5,973 | 395 | 58 | 453 |
| Motor vehicle and recreational finance dealers | 6,242 | 164 | 51 | 215 | 5,442 | 20 | 97 | 117 |
| Wholesale | 3,803 | 180 | 45 | 225 | 3,659 | 235 | 60 | 295 |
| Transportation, communications, utilities | 3,342 | 195 | 71 | 266 | 3,347 | 205 | 49 | 254 |
| Retail | 2,727 | 102 | 35 | 137 | 2,809 | 119 | 52 | 171 |
| Construction | 2,092 | 173 | 62 | 235 | 2,147 | 170 | 55 | 225 |
| Health services | 1,950 | 297 | 28 | 325 | 1,925 | 321 | 22 | 343 |
| Real estate investors | 1,684 | 189 | 4 | 193 | 1,743 | 132 | 2 | 134 |
| Other | 1,889 | 123 | 50 | 173 | 1,751 | 78 | 59 | 137 |
| Total commercial and industrial excluding owner-occupied real estate | \$ 47,104 | \$ 2,613 | \$ 514 | \$ 3,127 | \$ 45,058 | \$ 1,979 | \$ 485 | \$ 2,464 |
| Owner-occupied by industry | | | | | | | | |
| Services | \$ 2,162 | \$ 154 | \$ 51 | \$ 205 | \$ 2,120 | \$ 160 | \$ 58 | \$ 218 |
| Motor vehicle and recreational finance dealers | 1,867 | 10 | 7 | 17 | 1,872 | 7 | 7 | 14 |
| Retail | 1,541 | 107 | 13 | 120 | 1,468 | 35 | 30 | 65 |
| Wholesale | 940 | 28 | 2 | 30 | 952 | 40 | 3 | 43 |
| Manufacturing | 842 | 64 | 24 | 88 | 827 | 74 | 22 | 96 |
| Real estate investors | 818 | 26 | 12 | 38 | 841 | 27 | 16 | 43 |
| Health services | 656 | 55 | 26 | 81 | 656 | 49 | 22 | 71 |
| Other | 1,080 | 32 | 21 | 53 | 1,097 | 30 | 21 | 51 |
| Total owner-occupied real estate | 9,906 | 476 | 156 | 632 | 9,833 | 422 | 179 | 601 |
| Total | \$ 57,010 | \$ 3,089 | \$ 670 | \$ 3,759 | \$ 54,891 | \$ 2,401 | \$ 664 | \$ 3,065 |
| Percent criticized - excluding owner-occupied real estate | | | | 6.6% | | | | 5.5% |
| Percent criticized - owner-occupied real estate | | | | 6.4% | | | | 6.1% |
| Percent criticized - total commercial and industrial | | | | 6.6% | | | | 5.6% |

Capital

CET1⁽¹⁾



TBVPS⁽²⁾



QoQ Drivers

- CET1 capital ratio increased **+3 bps** to **10.98%**⁽¹⁾ at 4Q23
- Tangible book value per share increased **+5%** to **\$98.54**
- Tangible common equity to tangible assets was **8.20%** at the end of 4Q23
- AFS and pension-related AOCI would have impacted the CET1 capital ratio by **~(20) bps** at the end of 4Q23

Note: (1) December 31, 2023 CET1 ratio is estimated. (2) See Appendix 2 for reconciliation of GAAP with this non-GAAP measures.

2024 Outlook

| | 2024 Outlook | Comments | |
|-------------------------|--|----------------------------------|--|
| Income Statement | Net Interest Income <i>Taxable-equivalent</i> | \$6.7 billion to \$6.8 billion | <ul style="list-style-type: none"> • NIM in the 3.50s • Reflects the impact of higher deposit funding costs and impact of Fed cuts • Expect to shift portion of cash to securities • Potential additional hedging actions to protect NII as rates decline |
| | Fee Income | \$2.3 billion to \$2.4 billion | <ul style="list-style-type: none"> • Lower rates to drive stronger growth in residential and commercial mortgage banking revenues • Growth in trust income from higher equity markets (CIT-related 2023 trust income was ~\$60 million) • Includes estimated Bayview distribution |
| | GAAP Expense <i>Includes intangible amortization</i> | \$5.25 billion to \$5.30 billion | <ul style="list-style-type: none"> • Continued focus on managing expense • Includes seasonally higher compensation in 1Q (~\$110 million) • Includes amortization of intangible in the \$53 million range |
| | Net Charge-Offs <i>% of Average Loans</i> | ~40 basis points | <ul style="list-style-type: none"> • NCO normalization in commercial and consumer loan portfolios • CRE NCOs remain elevated |
| | Tax Rate <i>Taxable Equivalent</i> | 24.5% +/- 50bps | |
| Average Balances | Loans | \$134 billion to \$136 billion | <ul style="list-style-type: none"> • Growth in commercial and consumer, declines in CRE and residential mortgage |
| | Deposits | \$163 billion to \$165 billion | <ul style="list-style-type: none"> • Focus on growing customer deposits • Brokered deposits expect to decline through the year |
| | Share Repurchases | Currently paused | <ul style="list-style-type: none"> • Resumption to consider: 2024 Stress Test Results, further clarity on Basel III Endgame regulations, and stabilizing economic outlook |

Financial Reporting Changes

Owner-occupied reclassification

At December 31, 2023, the Company reclassified the substantial majority of its loans secured by commercial real estate that were considered owner-occupied to commercial and industrial loans to reflect the variation in the management and underlying risk profile of such loans as compared with investor-owned commercial real estate loans. Prior periods were reclassified to conform to the current presentation.

Segment reorganization

In the fourth quarter of 2023, the Company completed modifications to its management reporting system to conform its internal profitability reporting with certain organizational changes that resulted in the realignment of its business operations into three reportable segments: Commercial Bank, Retail Bank and Institutional Services and Wealth Management. The change will be reflected in the Company's upcoming Annual Report on Form 10-K filing for the year ended December 31, 2023.

Other expense recategorization

In the fourth quarter of 2023, the Company began presenting "professional and other services" as an individual component of "other expense" while combining the presentation of "printing, postage, and supplies" into "other cost of operations" within the Consolidated Statement of Income. Prior periods were reclassified to conform to the current presentation.

Why invest in M&T?

Purpose-Driven Successful and Sustainable Business Model that Produces Strong Shareholder Returns



Purpose Driven Organization

- Long term focused with deeply embedded culture
- Business operated to represent the best interests of all key stakeholders
- Energized colleagues consistently serving our customers and communities
- A safe haven for our clients as proven during turbulent times and crisis



Successful and Sustainable Business Model

- Experienced and seasoned management team
- Strong risk controls with long track record of credit outperformance through cycles
- Prudent growth ~2x peers
- Leading position in core markets



Strong Shareholder Returns

- 15-20% ROATCE
- ~9% annual TSR
- Robust dividend growth
- 6% TBV per share growth

Source: FactSet, S&P Global, Company Filings.

Note: Source: FactSet, S&P Global, Company Filings. Note: (1) Branch and deposit data as of 6/30 of the year under consideration, pro forma for pending / closed M&A. Growth vs. peers represents each bank's median branch deposit growth from 2019-2023 relative to that bank's median city projected population growth from 2023-2028. (2): ROATCE average from 2013-2023. Adjusted for amortization of core deposit and other intangible assets, merger related expenses, tax rate changes, and normalized provisions for credit losses in 2020. (3): Annual TSR represents CAGR of the average trailing 3 year total shareholder returns (consisting of price returns and dividends assuming reinvestment of dividends received) during 2013-2023. (4): Dividend growth represents CAGR of common dividends per share from 2013-2023. (5): TBV per share growth represents CAGR from 2013-2023.

Appendices

Appendix 1

GAAP to GAAP – Adjusted (Non-GAAP) Reconciliation

| In millions | 4Q22 | 1Q23 | 2Q23 | 3Q23 | 4Q23 | 2022 | 2023 |
|---|---------|---------|---------|---------|---------|---------|---------|
| Revenues | | | | | | | |
| Net interest income - GAAP | \$1,827 | \$1,818 | \$1,799 | \$1,775 | \$1,722 | \$5,822 | \$7,115 |
| Total other income - GAAP | 682 | 587 | 803 | 560 | 578 | 2,357 | 2,528 |
| Subtotal | 2,509 | 2,405 | 2,602 | 2,335 | 2,300 | 8,179 | 9,643 |
| Gain on CIT | - | - | (225) | - | - | - | (225) |
| Gain on MTIA | (136) | - | - | - | - | (136) | - |
| Revenues - GAAP Adjusted | \$2,373 | \$2,405 | \$2,378 | \$2,335 | \$2,300 | \$8,042 | \$9,418 |
| Noninterest expense | | | | | | | |
| Noninterest expense - GAAP | \$1,408 | \$1,359 | \$1,293 | \$1,278 | \$1,450 | \$5,050 | \$5,379 |
| FDIC special assessment | - | - | - | - | (197) | - | (197) |
| Charitable contribution | (135) | - | - | - | - | (135) | - |
| Merger-related expense | (45) | - | - | - | - | (338) | - |
| Noninterest expense - GAAP Adjusted | \$1,228 | \$1,359 | \$1,293 | \$1,278 | \$1,253 | \$4,577 | \$5,182 |
| PPNR | | | | | | | |
| Revenues - GAAP Adjusted | \$2,373 | \$2,405 | \$2,378 | \$2,335 | \$2,300 | \$8,042 | \$9,418 |
| (Gain)/loss on bank investment securities | 4 | - | (1) | - | (4) | 6 | (4) |
| Noninterest expense - GAAP Adjusted | (1,228) | (1,359) | (1,293) | (1,278) | (1,253) | (4,577) | (5,182) |
| Pre-provision net revenue | \$1,148 | \$1,046 | \$1,084 | \$1,057 | \$1,043 | \$3,471 | \$4,232 |

M&T is providing supplemental reporting of its results on a "GAAP – Adjusted" basis, from which M&T excludes the after-tax effect of certain notable items of significance. Although "GAAP – Adjusted" income as presented by M&T is not a GAAP measure, M&T management believes that this information helps investors understand the effect of such notable items in reported results.

Note: Tables in appendices may not foot due to rounding

Appendix 1

GAAP to GAAP – Adjusted (Non-GAAP) Reconciliation

| In millions, except per share | 4Q22 | 1Q23 | 2Q23 | 3Q23 | 4Q23 | 2022 | 2023 |
|--|--------|--------|--------|--------|--------|---------|---------|
| Net income | | | | | | | |
| Net income - GAAP | \$765 | \$702 | \$867 | \$690 | \$482 | \$1,992 | \$2,741 |
| FDIC special assessment ⁽¹⁾ | - | - | - | - | 146 | - | 146 |
| Gain on CIT ⁽¹⁾ | - | - | (157) | - | - | - | (157) |
| Gain on MTIA ⁽¹⁾ | (98) | - | - | - | - | (98) | - |
| Charitable contribution ⁽¹⁾ | 100 | - | - | - | - | 100 | - |
| Merger-related expense ⁽¹⁾ | 33 | - | - | - | - | 431 | - |
| Net income - GAAP Adjusted | \$801 | \$702 | \$710 | \$690 | \$628 | \$2,426 | \$2,730 |
| Diluted EPS | | | | | | | |
| Diluted EPS - GAAP | \$4.29 | \$4.01 | \$5.05 | \$3.98 | \$2.74 | \$11.53 | \$15.79 |
| FDIC special assessment ⁽¹⁾ | - | - | - | - | 0.88 | - | 0.88 |
| Gain on CIT ⁽¹⁾ | - | - | (0.94) | - | - | - | (0.94) |
| Gain on MTIA ⁽¹⁾ | (0.57) | - | - | - | - | (0.57) | - |
| Charitable contribution ⁽¹⁾ | 0.58 | - | - | - | - | 0.58 | - |
| Merger-related expense ⁽¹⁾ | 0.20 | - | - | - | - | 2.63 | - |
| Diluted EPS - GAAP Adjusted | \$4.50 | \$4.01 | \$4.11 | \$3.98 | \$3.62 | \$14.17 | \$15.72 |

Note: (1) After any related tax effect

Appendix 2

GAAP to Net Operating (Non-GAAP) Reconciliation

| In millions | 4Q22 | 1Q23 | 2Q23 | 3Q23 | 4Q23 | 2022 | 2023 |
|--|---------|---------|---------|---------|---------|---------|---------|
| Other expense | | | | | | | |
| Other expense | \$1,408 | \$1,359 | \$1,293 | \$1,278 | \$1,450 | \$5,050 | \$5,379 |
| Amortization of core deposit and other intangible assets | (18) | (17) | (15) | (15) | (15) | (56) | (62) |
| Merger-related expenses | (45) | - | - | - | - | (338) | - |
| Noninterest operating expense | \$1,345 | \$1,342 | \$1,278 | \$1,263 | \$1,435 | \$4,656 | \$5,317 |
| Merger-related expenses | | | | | | | |
| Salaries and employee benefits | \$4 | - | - | - | - | \$102 | - |
| Equipment and net occupancy | 2 | - | - | - | - | 7 | - |
| Outside data processing and software | 2 | - | - | - | - | 5 | - |
| Professional and other services | 16 | - | - | - | - | 72 | - |
| Advertising and marketing | 5 | - | - | - | - | 9 | - |
| Other costs of operations | 16 | - | - | - | - | 143 | - |
| Other expense | 45 | - | - | - | - | 338 | - |
| Provision for credit losses | - | - | - | - | - | 242 | - |
| Total | \$45 | - | - | - | - | \$580 | - |

M&T consistently provides supplemental reporting of its results on a "net operating" or "tangible" basis, from which M&T excludes the after-tax effect of amortization of core deposit and other intangible assets (and the related goodwill, core deposit and other intangible asset balances, net of applicable deferred tax amounts) and gains (when realized) and expenses (when incurred) associated with merging acquired operations into M&T, since such items are considered by management to be "nonoperating" in nature. Although "net operating income" as defined by M&T is not a GAAP measure, M&T's management believes that this information helps investors understand the effect of acquisition activity in reported results.

Appendix 2

GAAP to Net Operating (Non-GAAP) Reconciliation

| In millions | 4Q22 | 1Q23 | 2Q23 | 3Q23 | 4Q23 | 2022 | 2023 |
|---|---------|---------|---------|---------|---------|---------|---------|
| Efficiency ratio | | | | | | | |
| Noninterest operating expense (numerator) | \$1,345 | \$1,342 | \$1,278 | \$1,263 | \$1,435 | \$4,656 | \$5,317 |
| Taxable-equivalent net interest income | 1,841 | 1,832 | 1,813 | 1,790 | 1,735 | 5,861 | 7,169 |
| Other income | 682 | 587 | 803 | 560 | 578 | 2,357 | 2,528 |
| Less: Gain (loss) on bank investment securities | (4) | - | 1 | - | 4 | (6) | 4 |
| Denominator | \$2,527 | \$2,419 | \$2,615 | \$2,350 | \$2,309 | \$8,224 | \$9,693 |
| Efficiency ratio | 53.3% | 55.5% | 48.9% | 53.7% | 62.1% | 56.6% | 54.9% |

Appendix 2

GAAP to Tangible (Non-GAAP) Reconciliation

| In millions | 4Q22 | 1Q23 | 2Q23 | 3Q23 | 4Q23 | 2022 | 2023 |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Average assets | | | | | | | |
| Average assets | \$198,592 | \$202,599 | \$204,376 | \$205,791 | \$208,752 | \$190,252 | \$205,397 |
| Goodwill | (8,494) | (8,490) | (8,473) | (8,465) | (8,465) | (7,537) | (8,473) |
| Core deposit and other intangible assets | (218) | (201) | (185) | (170) | (154) | (179) | (177) |
| Deferred taxes | 54 | 49 | 46 | 43 | 39 | 43 | 44 |
| Average tangible assets | \$189,934 | \$193,957 | \$195,764 | \$197,199 | \$200,172 | \$182,579 | \$196,791 |
| Average common equity | | | | | | | |
| Average total equity | \$25,346 | \$25,377 | \$25,685 | \$26,020 | \$26,500 | \$23,810 | \$25,899 |
| Preferred stock | (2,011) | (2,011) | (2,011) | (2,011) | (2,011) | (1,946) | (2,011) |
| Average common equity | 23,335 | 23,366 | 23,674 | 24,009 | 24,489 | 21,864 | 23,888 |
| Goodwill | (8,494) | (8,490) | (8,473) | (8,465) | (8,465) | (7,537) | (8,473) |
| Core deposit and other intangible assets | (218) | (201) | (185) | (170) | (154) | (179) | (177) |
| Deferred taxes | 54 | 49 | 46 | 43 | 39 | 43 | 44 |
| Average tangible common equity | \$14,677 | \$14,724 | \$15,062 | \$15,417 | \$15,909 | \$14,191 | \$15,282 |

Appendix 2

GAAP to Tangible (Non-GAAP) Reconciliation

| In millions | 12/31/2022 | 3/31/2023 | 6/30/2023 | 9/30/2023 | 12/31/2023 |
|--|------------|-----------|-----------|-----------|------------|
| Total assets | | | | | |
| Total assets | \$200,730 | \$202,956 | \$207,672 | \$209,124 | \$208,264 |
| Goodwill | (8,490) | (8,490) | (8,465) | (8,465) | (8,465) |
| Core deposit and other intangible assets | (209) | (192) | (177) | (162) | (147) |
| Deferred taxes | 51 | 47 | 44 | 41 | 37 |
| Total tangible assets | \$192,082 | \$194,321 | \$199,074 | \$200,538 | \$199,689 |
| Total common equity | | | | | |
| Total equity | \$25,318 | \$25,377 | \$25,801 | \$26,197 | \$26,957 |
| Preferred stock | (2,011) | (2,011) | (2,011) | (2,011) | (2,011) |
| Common equity | 23,307 | 23,366 | 23,790 | 24,186 | 24,946 |
| Goodwill | (8,490) | (8,490) | (8,465) | (8,465) | (8,465) |
| Core deposit and other intangible assets | (209) | (192) | (177) | (162) | (147) |
| Deferred taxes | 51 | 47 | 44 | 41 | 37 |
| Total tangible common equity | \$14,659 | \$14,731 | \$15,192 | \$15,600 | \$16,371 |